

Dischargeability

A FREE Service From All About Caring
Twelve Steps for a Seamless Discharge



Our Dischargeability team will work alongside members of the treating and discharge teams, the Client and/or their family/representative.

We'll have in-person or online weekly meetings to ensure open, honest and collaborative communication to facilitate a seamless and timely discharge.



1. Call the friendly Dischargeability Team on **1300 135 506**, email us at DCA@allaboutcaring.com.au or complete the **Referral Form** at www.allaboutcaring.com.au



2. Our Dischargeability Manager will respond to the **Client's enquiry** promptly and follow up with an email confirming a date and time to meet with Client discharge team.



3. Dischargeability Manager meets with the hospital discharge team and **Case Manager/Support Coordinator** to gather Client details, determine specific needs and agree a realistic discharge timeframe.



4. The Dischargeability Manager and Client meet to develop a **Dischargeability transition plan** that meets both the Patient's individual goals, the hospital's expectations and any applicable funding guidelines.



5. A **Service Agreement** and Consent to gather personal information is provided for the Client/family to review and sign so the transition plan can be progressed.



6. Client documentation, including medical and allied health reports, BSP's, medication authority, Client and/or family requests are collated. This informs the development of a **person-centered support plan**, unique to each Client.



7. If required, **short-to-long term accommodation** is sourced in a location of the Client/family's choice. Where possible, supports are provided here until permanent accommodation is secured.



8. A highly skilled team of **Support Workers** is **selected**, ensuring all have the appropriate skills and experience to support the Client at home.



9. The Client has the opportunity to **meet with prospective Support Workers**, ensuring a good match of skills, personality and interests.



10. **Support Workers** chosen for the Client's program may attend Client-specific training at the hospital. This may relate to medication management, bowel/catheter care, behaviour support, mealtime management etc.



11. Once the hospital discharge team and All About Caring agree that all considerations for **safe delivery of supports** in the home have been addressed, the Client is ready to be discharged.



12. The Client is discharged to the predetermined accommodation and **supports in the home commence**. All About Caring can arrange for transport from the hospital by a Support Worker on the Client's care team.